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Strategic Risk Mitigation, Innovative Private Investigations, IT Security & CyberGuard Defense & Advanced Telecom Solutions

Cage Code	DUNS Number	EIN NUMBER
451K4	605405161	203484813

Mission

Our mission is to empower clients with a comprehensive suite of Risk Management Security Solutions, Private Investigative Services, Cyber IT Security insights, Advanced Telecom Program Management, including state-of-the-art Fiber Optic Connectivity and Construction of MDU infrastructure. We combine strategic expertise and professionalism to illuminate risks, optimize human capital, enhance information discovery, provide oversight, and maximize the efficacy of your return on investment.

Business Description

C U CLEAR is a leading provider of integrated solutions in the areas of security, investigations, IT, and telecommunications. We specialize in delivering comprehensive services that address the complex needs of businesses, government agencies, and residential communities. Our offerings include advanced risk management security solutions, expert private investigative services, cutting-edge cybersecurity measures, and state-of-the-art telecom and fiber optic infrastructure development, with a particular focus on Multiple Dwelling Units (MDUs).

With a commitment to excellence and innovation, we combine strategic expertise with the latest technologies to help our clients mitigate risks, enhance operational efficiency, and achieve robust connectivity. Our multidisciplinary team of professionals provides tailored solutions that are aligned with our clients' goals, ensuring superior outcomes and long-term success. Whether it's securing critical assets, uncovering vital information, or building the infrastructure of the future, we are the trusted partner for organizations seeking reliable and effective solutions in today's rapidly evolving landscape.

Company History

C U CLEAR was registered on September 14, 2005 in the County of Stafford, VA and has operated successfully since. Our Federal Tax ID is 20-3484813. The evolution of C U CLEAR was formed by Chief Executive Officer (CEO) Mr. Ozzy Ramos while serving his country as a Special Staff Officer in the United States Marine Corps. His former billet assignment as the Program Coordinator for Presidential Support and Security Clearance Officer led him to mirror his services and responsibilities into the public and private business sectors upon his retirement in 2005.

Vision

Our vision is to create a safer, more connected world where businesses and communities can confidently thrive. We aspire to be the trusted partner for organizations seeking cutting-edge security, investigative, IT, and telecom solutions. By consistently pushing the boundaries of innovation and excellence, we envision a future where our integrated services not only protect and empower our clients but also contribute to the broader advancement of secure, efficient, and interconnected global networks.

Goals

Our goal is to be the industry leader in delivering integrated security, investigative, IT, and telecom solutions that empower our clients to operate securely and efficiently. We aim to achieve this by continuously advancing our expertise, embracing innovative technologies, and providing exceptional service tailored to each client's unique needs. By doing so, we strive to enhance risk management, optimize operational effectiveness, and create robust, future-proof connectivity infrastructures that drive our clients' sustainable growth and long-term success.

Values

- We take responsibility for QUALITY.
- We deliver **CUSTOMER SATISFACTION**.
- We provide **LEADERSHIP** as a company and as individuals.
- We act with **INTEGRITY** in all we do.
- We respect **DIVERSITY**.
- We regard our **SUPPLIERS** and **PARTNERS** as essential team members.
- We operate under a strict CODE OF ETHICS.

Key Behaviors

- ✓ Communicate openly
- ✓ Understand our client needs.
- ✓ Collaborate with partners.
- ✓ Live the company values.
- ✓ Ethically sound & earn the respect of all.
- ✓ Act with integrity.
- ✓ Rely on each other.

Core Competencies

Risk Management Security Solutions

- **Strategic Risk Assessment:** Expertise in identifying, assessing, and mitigating risks to protect assets and ensure the safety of operations.
- **Security Protocol Development:** Design and implementation of comprehensive security measures tailored to client-specific needs.
- **Crisis Management:** Proficient in developing and executing crisis response strategies to minimize impact during emergencies.

Private Investigative Services

- **Comprehensive Investigations:** Skilled in conducting thorough and discreet investigations to uncover critical information for decision-making.
- **Legal and Regulatory Compliance:** Ensuring all investigative practices adhere to legal standards and industry regulations.
- **Information Discovery and Analysis:** Expertise in gathering, analyzing, and presenting actionable intelligence that supports client objectives.

Cyber IT Security

- Advanced Cybersecurity Solutions: Development and deployment of cutting-edge cybersecurity measures to protect digital assets from evolving threats.
- **Threat Detection and Response:** Proficiency in identifying cyber threats and implementing effective response strategies.
- **Compliance and Data Protection:** Ensuring IT systems and data management practices comply with industry standards and regulatory requirements.

Telecom and Fiber Optic Infrastructure

- **Fiber Optic Network Design and Installation:** Expertise in designing, installing, and upgrading fiber optic networks to provide high-speed connectivity.
- MDU (Multiple Dwelling Unit) Infrastructure: Specialization in telecom solutions for MDUs, including fiber optic cabling, splicing, and network management.
- Aerial and Underground Construction: Skilled in both aerial and underground fiber optic construction to ensure robust and reliable network infrastructure.

Program and Project Management

- **End-to-End Project Execution:** Comprehensive management of projects from initial planning and budgeting to execution and final delivery.
- **Multidisciplinary Coordination:** Expertise in coordinating cross-functional teams to achieve project goals efficiently and effectively.
- Quality Assurance and Compliance: Ensuring all projects meet the highest standards of quality and adhere to regulatory requirements.

Client Relationship Management

- Customized Solutions: Ability to develop tailored solutions that address specific client needs and objectives.
- **Trust and Transparency:** Building and maintaining strong client relationships through open communication and reliable service delivery.
- **Long-Term Partnership Development:** Fostering lasting partnerships by consistently delivering value and exceeding client expectations.

Innovation and Technology Integration

• **Cutting-Edge Technology:** Leveraging the latest technologies to enhance service delivery across all business areas.

- **Continuous Improvement:** Commitment to innovation and the continuous improvement of processes and solutions.
- Adaptability: Ability to quickly adapt to new technologies and industry trends to stay ahead of the competition.

These core competencies define our strengths as a company, enabling us to provide comprehensive, integrated solutions that meet the complex needs of our clients. Through a combination of strategic expertise, technological innovation, and a client-centric approach, we consistently deliver exceptional results across all areas of our business.

Management Approach

1. Strategic Planning and Goal Setting

- **Vision and Mission Alignment:** Ensure all projects and operations are aligned with the company's mission and vision, driving long-term success and growth.
- Clear Objectives: Establish clear, measurable goals for each project, department, and team, ensuring alignment with overall business strategy.
- Risk Assessment: Conduct thorough risk assessments during the planning phase to anticipate challenges and mitigate potential obstacles.

2. Project and Program Management

- End-to-End Project Oversight: Implement comprehensive project management practices, from initial planning and resource allocation to execution, monitoring, and completion.
- Cross-Functional Coordination: Foster collaboration across various departments, including security, investigations, IT, and telecom, to ensure seamless project delivery.
- Agile Methodology: Utilize agile project management techniques to allow for flexibility, rapid response to changes, and continuous improvement throughout the project lifecycle.
- Quality Assurance: Integrate rigorous quality control processes at every stage of a project to maintain high standards and ensure client satisfaction.

3. Leadership and Team Development

- Empowered Leadership: Promote a culture of empowerment among managers and team leaders, encouraging proactive decision-making and accountability.
- Continuous Learning: Invest in ongoing training and professional development for all staff, ensuring they remain at the forefront of industry trends and technologies.
- Mentorship and Coaching: Provide mentorship and coaching to cultivate leadership within teams, fostering a strong, capable workforce ready to meet any challenge.

4. Client-Centric Focus

- Customized Solutions: Tailor services and solutions to meet the specific needs and goals of each client, ensuring relevance and effectiveness.
- Open Communication: Maintain transparent, consistent communication with clients throughout the project, fostering trust and ensuring alignment with client expectations.
- Customer Feedback Integration: Actively seek and incorporate client feedback into service offerings and project approaches to continuously improve and adapt.

5. Operational Efficiency

- Resource Optimization: Allocate resources efficiently to maximize productivity and minimize waste, ensuring projects are delivered on time and within budget.
- Process Streamlining: Continuously evaluate and refine operational processes to eliminate bottlenecks, reduce redundancy, and enhance overall efficiency.
- Technology Integration: Leverage advanced technologies and tools to enhance productivity, improve accuracy, and streamline operations.

6. Risk Management and Compliance

- Proactive Risk Management: Identify and mitigate risks at every stage of a project or operation, ensuring the safety and security of assets and personnel.
- Regulatory Compliance: Ensure all activities adhere to local, state, and federal regulations, as well as industry standards, to maintain legal compliance and ethical integrity.
- Crisis Response Planning: Develop and maintain comprehensive crisis response plans to quickly and effectively address any emergencies or unexpected challenges.

7. Performance Measurement and Continuous Improvement

- Key Performance Indicators (KPIs): Establish and track KPIs for all major projects and operational areas to measure success and identify areas for improvement.
- Regular Reviews: Conduct regular performance reviews to assess progress, identify challenges, and make necessary adjustments to stay on track.
- Continuous Improvement Culture: Foster a culture of continuous improvement, encouraging teams to seek out and implement better practices, processes, and technologies.

8. Stakeholder Engagement

- o **Internal Stakeholders:** Engage with employees and internal teams to ensure alignment with company goals and foster a cohesive, motivated workforce.
- External Stakeholders: Maintain strong relationships with clients, vendors, regulators, and other external stakeholders, ensuring mutual understanding and cooperation.
- Collaboration and Partnership: Pursue strategic partnerships and collaborations to enhance service offerings, expand capabilities, and create value for all stakeholders.

This management approach ensures that our company operates efficiently, effectively, and with a strong focus on delivering value to clients. It combines strategic oversight with operational excellence, leadership development, and a commitment to continuous improvement, positioning us for sustained success in our industry.

Service Markets

1. Commercial and Corporate Clients

- $\circ \quad \text{Security solutions, private investigations, and cybersecurity for businesses of all sizes.}$
- Telecom and fiber optic infrastructure development for corporate offices and commercial properties.

2. Government and Public Sector

- Risk management and security services tailored to federal, state, and local government agencies.
- Cybersecurity solutions to protect sensitive government data and infrastructure.
- Telecommunications infrastructure for public sector projects.

3. Residential Communities and Property Management

- Fiber optic and telecom solutions for Multiple Dwelling Units (MDUs), including apartments and condominiums.
- Security and surveillance systems for residential complexes.
- o Infrastructure management and upgrades for property management companies.

4. Healthcare

- Cyber IT security and risk management for protecting patient data and ensuring compliance with healthcare regulations.
- Telecom infrastructure to support telemedicine and high-speed communication within healthcare facilities.

5. Financial Services

- Advanced cybersecurity measures and investigative services to safeguard financial institutions.
- o Telecom solutions for enhancing communication and data transmission in the financial sector.

6. Legal and Insurance

- Private investigative services to support legal cases and insurance claims.
- Risk management solutions to mitigate exposure and protect assets.

7. Retail and Hospitality

- o Security and surveillance solutions to protect retail stores, hotels, and hospitality venues.
- Fiber optic connectivity and telecom infrastructure for seamless operations in the retail and hospitality sectors.

8. Education

- Cybersecurity and IT infrastructure for schools, colleges, and universities.
- o Fiber optic networks to support high-speed internet and digital learning platforms.

9. Energy and Utilities

- Security solutions and risk management for energy providers and utility companies.
- o Telecom infrastructure for supporting communication and data networks in the energy sector.

10. Telecommunications Industry

- Providing subcontracted telecom services, including fiber optic upgrades and splicing, to major telecom providers.
- o Supporting the deployment of broadband and high-speed internet services in various regions.

11. Construction and Real Estate Development

- o Telecom infrastructure design and installation for new construction projects.
- o Security and surveillance systems for real estate developments.

12. Transportation and Logistics

- Cybersecurity and risk management for transportation networks and logistics companies.
- Telecom solutions to enhance communication and coordination within the transportation sector.

These service markets reflect our broad expertise and ability to cater to diverse industries, ensuring tailored solutions that meet the specific needs of each sector.

NAICS Industry Qualifications	SIC Industry Qualifications	
 236220 – Commercial and Institutional Building Construction 237130 – Power and Communication Line and Related Structures Construction 238210 – Electrical Contractors and Other Wiring Installation Contractors 488190 Other Support Activities for Air Transportation 517311 – Wired Telecommunications Carriers 517911 – Telecommunications Resellers 	 DA01 IT & Telecom Business Application/Application Development Support Services (Labor) DA10 IT & Telecom Business Application/Application Development Software as a Service DB01 IT & Telecom – High-Performance Computing (HPC) Support Services (Labor) DB02 IT & Telecom – Computer Support Services, Non-HPC (Labor) DB10 IT & Telecom – Compute as a Service: Mainframe/Servers 	

- 518210 Computing Infrastructure Providers & Data Processing
- 531390 Other Activities Related to Real Estate
- 541380 Testing Laboratories and Services
- 541511 Custom Computer Programming Services
- 541512 Computer Systems Designs Services
- 541513 Computer Facilities Management Services
- 541519 Other Computer-Related Services
- 541611 Administrative Management & General Management Services
- 541612 Human Resources Consulting Services
- 561311 Employment Placement Activities
- 561312 Executive Search Services
- 561450 Credit Investigation services
- 561611 Investigation Services
- 541611 Administrative Consulting & General Management Consulting Services
- 541612 Human Resources Consulting Services
- 541618 Other Management Consulting Services
- 541690 Security and Technical Consulting Services
- 541990 All Other Professional, Scientific,
 & Technical Services
- 561311 Employment Placement Agencies
- 561312 Executive Search Services
- 561450 Credit Bureaus
- 611420 Computer Training
- 621999 Employee Drug Testing Services

- DC01 IT & Telecom Data Center Support Services (Labor)
- DC10 IT & Telecom Data Center as a Service
- DD01 IT & Telecom Service Delivery Support Services: ITSM, Operations Center, Project (PM) (Labor)
- DE01 IT & Telecom End User: Help Desk; Tier 1&2, Workspace, Print, Output, Productivity Tools (Labor)
- DE02 IT & Telecom Mobile Device Support Services (Labor)
- DE10 IT & Telecom End User as a Service, Conferencing, A/V, Helpdesk, Deskside Support, Workspace, Printers, Collaboration, & Productivity Tools
- DF01 IT & Telecom IT Management Support Services (Labor)
- DF10 IT & Telecom IT Management as a Service
- DG01 IT & Telecom Network Support Services (Labor)
- DG10 IT & Telecom Network as a Service
- DG11 IT & Telecom Network: Satellite Communications & Telecom Access Services
- DH01 IT & Telecom Platform Support Services,
 Database, Mainframe, Middleware, (Labor)
- DH10 IT & Telecom Platform as a Service: Database, Mainframe, Middleware
- DJ01 IT & Telecom Security & Compliance Support Services (Labor)
- DJ10 IT & Telecom Security & Compliance as a Service
- DK01 IT & Telecom Storage Support Services (Labor)
- DK10 IT & Telecom Storage as a Service
- R423 Intelligence Services
- R431 Support Professional: Human Resources
- R499 Other Professional Services
- R611 Credit Reporting Services
- R612 Information Retrieval
- R615 Support Administrative: Background Investigation
- R699 Other Administrative Support Services
- Q301 Laboratory Testing Services
- U014 Education/Training Security

Certifications

- SBA 8(a) Certification
- Department of Criminal Justice System (DCJS)
- Service-Disabled Veteran Owned Small Business (SDVOSB)
- Local Disadvantage Business Enterprise (LDBE)
- Small Women & Minority Owned Business (SWaM)
- Hispanic Owned
- Metropolitan Washington Airport Association (MWAA)

Strategic Risk Mitigation Solutions	Innovative Private Investigative Solutions	IT Security & CyberGuard Defense Solutions	Telecommunication Solutions
 Risk Management & Human Capital Consulting Services Administrative Support & Executive Search Services Security Clearance Consulting & Eligibility Assessments Regulated & Non-Regulated Drug & Alcohol Testing Services Financial Credit Reports & Motor Vehicle Record Insights Professional Licensing & Credentialing Verification Services Business Intelligence & Informational Discoveries Business Intelligence & Informational Discoveries 	 Locate Missing Persons & Reunite Long Lost Ones Infidelity Cheating, Undercover, & Covert Surveillance Child Custody, Divorce Disputes, & Litigation Fraud Investigations, Examinations, & Discoveries Skip Trace Debtors, Asset Recovery, & Location Social Media Intelligence, Monitoring, & Analysis Cold Case Resolution, Geospatial Analysis, & Mapping Workmen Comp, Workplace Theft, & Embezzlement Cases 	 Penetration Testing and Vulnerability Assessment Threat Management, Trouble Shooting, Help Desk Firewall & Intrusion Detection/Prevention Systems (IDS/IPS) Cyber Incident Response, Detect, Contain, & Recovery Data Encryption and Identity Access Management (IAM) Compliance Assessments and Security Audits Technology, Cybersecurity, & Continuity Measures Physical Security Management of Electronic Systems 	 Fiber Optic Network Design and Installation MDU (Multiple Dwelling Unit) Connectivity Splicing and Termination Aerial and Underground Construction Network Maintenance and Upgrades Telecom Infrastructure for New Developments Broadband Expansion Telecom Project Management Wireless Network Solutions Telecom Consulting Services

Insurance

World Insurance Associates LLC 210 East Broad Street Falls Church, VA 22046

Legal Representation

Norton Pelt, PLC Attorneys at Law 1103 Princess Anne St, Fredericksburg, VA 22401

Compliance Driven & Regulated

We hold compliance and regulatory adherence as paramount principles in all our operations. Our commitment to upholding the highest ethical standards, industry regulations, and legal requirements underscores our dedication to responsible conduct and client trust.

We are committed to operating within a strict compliance-driven framework that adheres to all relevant industry regulations and standards. Our processes and practices are meticulously designed to ensure full regulatory compliance at every stage of our operations, from project planning and execution to service delivery and maintenance. We prioritize the protection of client data, the integrity of our telecommunications infrastructure, and the safety of our workforce, all while maintaining the highest ethical standards. By upholding these principles, we not only meet regulatory requirements but also build trust and reliability with our clients, partners, and stakeholders.

Our Compliance Driven & Regulated approach reflects our unwavering commitment to maintaining the highest level of ethical conduct, regulatory compliance, and industry best practices. By choosing C U CLEAR, you are partnering with a team that places integrity, accountability, and responsible practices at the forefront of our operations.

Email Privacy & Personal Information Identification (PII)

At C U CLEAR we are committed to safeguarding your privacy and protecting your personal information. This Email Privacy & Personal Information Identification (PII) Statement outlines our practices concerning the collection, use, and protection of your data when you communicate with us via email or provide us with personal information.

Collection and Use of Personal Information:

When you contact us via email, we may collect and use personal information, such as your name, email address, phone number, and other details, to respond to your inquiries, provide requested services, or address your concerns. We only use this information for the specific purpose for which it was provided.

Protection of Personal Information:

We employ industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. Your data is stored in secure environments and is accessible only to authorized personnel who require it to fulfill their responsibilities.

Email Communication:

Email communication with [Your Company Name] may be subject to monitoring and review for quality assurance, security, and regulatory compliance purposes.

Third-Party Disclosure:

We do not share, sell, or rent your personal information to third parties for marketing purposes. In certain cases, we may engage trusted third-party service providers who assist us in delivering our services, and we ensure that they adhere to the same high standards of data protection.

Request for Access and Correction:

You have the right to access and correct your personal information held by us. If you wish to review, update, or remove your information from our records, please contact us at [Contact Email/Phone].

Consent:

By communicating with [Your Company Name] via email, you consent to the collection, use, and protection of your personal information as described in this statement.

Changes to this Statement:

We may update this Email Privacy & Personal Information Identification (PII) Statement to reflect changes in our practices or legal requirements. We encourage you to review this statement periodically to stay informed about how we protect your privacy.

If you have any questions or concerns regarding our Email Privacy & Personal Information Identification (PII) Statement, please contact our Privacy Officer at oramos@cuclear.com.

Effective Date: August 7, 2023

Thank you for entrusting C U CLEAR with your personal information. Your privacy and security are of utmost importance to us.

Pledge & Commitment

We stand united in our unwavering commitment to excellence, integrity, and responsible conduct. Our Company Pledge & Commitment Statement serves as a testament to the principles that guide our actions, shape our culture, and define our purpose.

Client-Centric Focus: We pledge to prioritize the needs and aspirations of our clients above all else. Our dedication to delivering exceptional value, tailored solutions, and unwavering support drives us to go the extra mile to exceed expectations.

Ethical Integrity: We commit to conducting ourselves with the highest ethical standards in all our endeavors. Honesty, transparency, and accountability form the foundation of our interactions, building trust and lasting relationships with our clients, partners, and stakeholders.

Continuous Innovation: We pledge to embrace innovation as a driving force behind progress. Our commitment to exploring new horizons, seeking creative solutions, and staying at the forefront of industry trends ensures that we consistently deliver cutting-edge results.

Employee Empowerment: We commit to fostering a work environment where every team member is valued, respected, and empowered. By nurturing a culture of collaboration, growth, and diversity, we harness the collective strength of our team to drive excellence.

Sustainability and Responsibility: We pledge to operate with a deep sense of responsibility towards our planet and communities. Our sustainable practices, environmental consciousness, and social initiatives reflect our commitment to making a positive impact.

Strategic Vision: We commit to a strategic outlook that aligns with our clients' goals and aspirations. Our dedication to understanding their unique challenges enables us to craft forward-looking solutions that pave the way for success.

Personal and Professional Development: We pledge to support the growth and development of our team members, empowering them to reach their fullest potential. Through continuous learning, mentorship, and a culture of knowledge-sharing, we cultivate excellence at every level.

Community Engagement: We commit to actively engaging with and giving back to the communities in which we operate. Our initiatives and contributions aim to uplift and enrich the lives of those around us.

Quality Assurance: We pledge to uphold the highest standards of quality in all our services. Rigorous quality assurance measures ensure that every project we undertake reflects our commitment to excellence.

Collaborative Partnerships: We commit to building collaborative partnerships that drive mutual success. By fostering open communication, trust, and shared goals, we forge enduring relationships that withstand the test of time.

This Company Pledge & Commitment Statement reflects our collective dedication to creating positive change, empowering individuals and businesses, and leaving a legacy of excellence. It guides our actions, fuels our passion, and shapes the future we envision for ourselves and those we serve.

Ozzy Ramos – CEO

Mr. Ramos is a retired and service-connected disabled Veteran with the United States Marine Corps (USMC), where he attained the notable rank of Chief Warrant Officer 3. He served as a Special Staff Personnel and Manpower Officer as the Program Coordinator for the President Support Program (Washington, DC) where he directed, coordinated, and managed all security billets for those Marines providing direct support, protection, and security to the President of the United States, First Family, & vital assets within his area of responsibility. His protective duties encompassed the security at Camp David, The White House Communication Agency, U. S. Naval Academy at Annapolis, MD, and Marine Barracks Washington D.C., He has formerly held positions as a Security Manager, Program Manager, Reviewer, Adjudicator, Recruiter, Manpower and Personnel Officer. Since his retirement in 2005, Mr. Ramos has performed Personnel Security Investigations under contract as a credentialed Special Background Investigator for the U. S. Immigration & Customs Enforcement (ICE), U. S. Customs & Border Protection (CBP), National Security Agency (NSA), Defense Intelligence Agency (DIA), Department of Homeland Security (DHS), Department of Defense (DOD), and as a Fraud Prevention Inspector under the Department of Health & Human Services (HHS) for the Center of Medicare & Medicaid Services. Mr. Ramos is an SME/Consultant in DOT-FAA Regulated Drug & Alcohol Testing Programs and the creator of FAA TANGO compliance program. Additionally, Mr. Ramos is a Licensed Private Investigator under the authority of the Commonwealth of Virginia Department of Criminal Justice System (DCJS) and previously held a Yankee-White Top-Secret security clearance. Mr. Ramos attained a Master's in Business Administration (MBA) from

Strayer University and is currently a student pursuing his Doctoral Degree in Business Administration at Liberty University.

Respectfully Submitted,



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